

**Summary of Employer Queries Raised, Completed and Outstanding
Shown by Quarter for 10 Employers with highest total query volumes to up to 31 March 2021**



Employer	Q1 2020/21			Q2 2020/21			Q3 2020/21			Q4 2020/21		
	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End
[00600] Sheffield City Council	308	136	569	286	185	670	263	274	659	201	350	510
High	82	75	44	101	75	70	65	104	31	67	81	17
Standard	226	61	525	185	110	600	198	170	628	134	269	493
[00500] Rotherham MBC	116	54	206	230	81	355	174	125	404	151	79	476
High	39	37	6	64	38	32	75	81	26	43	46	23
Standard	77	17	200	166	43	323	99	44	378	108	33	453
[00400] Doncaster MBC	119	107	169	149	55	263	366	180	449	121	107	463
High	51	57	10	49	35	24	96	87	33	71	61	43
Standard	68	50	159	100	20	239	270	93	416	50	46	420
Capita	49	120	71	85	33	123	66	17	172	126	66	232
High	24	33	7	7	7	7	11	4	14	13	9	18
Standard	25	87	64	78	26	116	55	13	158	113	57	214
[00300] Barnsley MBC	78	66	62	70	45	87	48	64	71	37	36	72
High	36	41	9	45	33	21	29	37	13	24	21	16
Standard	42	25	53	25	12	66	19	27	58	13	15	56
[00295] The Chief Constable	66	43	54	43	23	74	38	35	77	18	22	73
High	33	32	8	15	17	6	12	11	7	8	9	6
Standard	33	11	46	28	6	68	26	24	70	10	13	67
[00224] Sheffield Hallam University	51	71	3	108	48	63	44	74	33	39	58	14
High	20	28	1	17	16	2	15	15	2	12	13	1
Standard	31	43	2	91	32	61	29	59	31	27	45	13
[00222] The Sheffield College	18	7	27	31	25	33	16	6	43	8	7	44
High	10	1	12	7	15	4	4	2	6	5	2	9
Standard	8	6	15	24	10	29	12	4	37	3	5	35
[00232] R N N Group	24	22	27	17	16	28	20	18	30	6	2	34
High	7	6	7	6	7	6	3	7	2	4	0	6
Standard	17	16	20	11	9	22	17	11	28	2	2	28
[00220] Barnsley College	12	8	11	14	16	9	1	10	0	3	1	2
High	4	2	3	3	5	1	0	1	0	1	0	1
Standard	8	6	8	11	11	8	1	9	0	2	1	1